

VMware Workspace ONE Editions

VMware Workspace ONE® is an intelligence-driven digital workspace platform powered by VMware AirWatch® technology. Workspace ONE integrates access control, app management, and multiplatform endpoint management to simply and securely deliver and manage any app on any device. The following editions are available as a cloud service. Only certain editions—including Workspace ONE Standard, Advanced and Enterprise—are available as an on-premises deployment. VMware Workspace ONE MDM Essentials™ and VMware Workspace ONE Modern Management Essentials™ are only available as a cloud service or software as a service (SaaS). VMware Remote Work Essentials™, which combines Workspace ONE Modern Management Essentials and VMware Workspace ONE Assist™ capabilities, is only available as a cloud/SaaS bundle. VMware Workspace Security™ Remote bundles combine Workspace ONE Modern Management Essentials with VMware Carbon Black editions. For more details on what's included in these bundles, ask your VMware representative.

		STANDARD EDITION	ADVANCED EDITION	ENTERPRISE EDITION	MDM ESSENTIALS	MODERN MANAGEMENT ESSENTIALS
UNIFIED ENDPOINT MANAGEMENT						
Mobile Device Management	Configure mobile device management (MDM) policies, settings and device configurations across phones, tablets and laptop devices that run iOS, Android, macOS, Windows 10, Chrome OS, Linux and others.	•	•	•	•	
Basic Shared Device Management	Manage shared and kiosk configurations for mobile devices leveraging native MDM APIs, such as Android single/multi-app kiosk mode and iOS/iPadOS multiuser mode.	•	•	•	•	
Android OEM Extensions	Support for OEMConfig—additional OEM-specific device management APIs on top of what's natively available in Android Enterprise (e.g., Samsung Knox, Zebra Managed Configurations).	•	•	•	•	
Modern Desktop Management	Deliver API-driven modern management of desktops (Windows 10, macOS, Chrome OS). Includes out-of-the-box device onboarding (OOBE, DEP); MDM and custom (scripting) policy configuration; cloud (Windows Update for Business) and on-premises (Windows Server Update Services/Software Update Services) management; unified app catalog experience; app management (store apps); enforce data loss prevention (DLP) and encryption (BitLocker, FileVault 2); native firewall and antivirus configuration; and asset and compliance reporting.	•	•	•	• ¹	•

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UNIFIED ENDPOINT MANAGEMENT						
Advanced Mission-Critical Device Management	Deliver advanced management for corporate-owned, shared, mission-critical endpoints (e.g., rugged handheld mobile computers and tablets, ruggedized consumer smartphones and tablets in protective cases or sleds, mobile printers, augmented and virtual reality head-mounted wearables, and Raspberry Pi devices). Includes support for Workspace ONE Rugged Enrollment Configuration Wizard (including support for OEM-specific barcode enrollment, such as Zebra StageNow and Honeywell Enterprise Provisioner); advanced shared Android device management with Workspace ONE Launcher™ (including single or multi-app mode, check-in/check-out, and UI customization); product provisioning; relay servers; and legacy and nontraditional platforms (including Linux, QNX, tvOS, Windows CE, and Windows Mobile).	•	•	•	Add-on	Add-on
Advanced Desktop Management	Deliver advanced desktop management capabilities for Windows 10 and macOS beyond what is available through MDM APIs. Includes features such as Baselines for Group Policy Object (GPO) configuration, Win32 app lifecycle management and native physical-to-physical (P2P) app delivery, BitLocker lifecycle management, Sensors for compliance reporting, per-app VPN tunneling, Windows 10 Enterprise policies and others.		•	•		•
Enterprise Desktop Management	Deliver enterprise-level desktop management capabilities powered by Workspace ONE Intelligence™. Includes features such as OS updates automation and CVE-, Workspace ONE Trust Network- and Sensors-based vulnerability remediation; IT service management (ITSM) integrations and workflows; and others.			• ²		• ³
IT Compliance Automation Engine	Build compliance policies with automated remediation workflows, such as app allowlist/denylist, GPS and geofencing, OS version control, and compliance escalation.	•	•	•	•	•

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UNIFIED ENDPOINT MANAGEMENT						
Freestyle Orchestrator	Design and orchestrate complex IT workflows that consist of sequential steps with conditions based on granular criteria. A modern, low-code, canvas-based UI to manage all Workspace ONE UEM resources such as devices, applications, scripts, sensors and files.	•	•	•	•	•
Workspace ONE AirLift™ for Windows 10	Automate the migration of traditionally high pain-point PC management tasks to Workspace ONE modern management for Windows 10 with this server-side connector to Microsoft System Center Configuration Manager (SCCM). Includes capabilities to build and deploy enrollment packages and migrate device collections, GPOs and apps to Workspace ONE.	•	•	•	•	•
Default App Storage Space (for SaaS only)	Utilize the default app storage space. Additional storage may be purchased at 25GB increments.	25GB	500GB	500GB	25GB	500GB
Workspace ONE Assist for Remote Management	Enable IT and help desk staff to quickly assist employees with mobile device and laptop tasks and issues with remote view and control capabilities; advanced privacy settings; and file, task and application management tools. Supports Android, iOS, Windows CE, Windows Mobile, Windows 10, and macOS devices.	Add-on	Add-on	Add-on	Add-on	Add-on
Telecom Management Tools	Track data, call and message consumption, and automate actions and compliance.		•	•		

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ACCESS MANAGEMENT						
App Catalog	Access all corporate apps from a single app on any device.	•	•	•	•	•
Identity Broker	Integrate with third-party identity stores and providers, including Active Directory, Azure Active Directory, LDAP, Okta and Ping.	•	•	•		•
Federated Single Sign-On (SSO)	Federate Active Directory to third-party or internally developed apps using one of the federation standards. Includes a password form-fill feature for SSO.	•	•	•		•
Mobile SSO ⁴	Use certificate-based SSO for seamless launching and authentication to iOS and Android apps. On Android, SSO requires Workspace ONE Tunnel. ⁴ Functionality limitations for per-device licensing mode.	•	•	•		
Conditional Access Control ⁴	Utilize app access control policy to restrict access to apps based on user authentication strength, device platform, network ranges and app. ⁴ Functionality limitations for per-device licensing mode.	•	•	•		•
Identity Provider (IdP) ⁴	Serve as the identity database for user accounts. ⁴ Functionality limitations for per-device licensing mode.	•	•	•		•

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ACCESS MANAGEMENT						
Multifactor Authentication (MFA) ⁴	Securely access apps using Workspace ONE Verify MFA or third-party MFA, such as RSA and Duo. ¹ Functionality limitations for per-device licensing mode.	•	•	•		•
Secure Email Gateway (SEG)	Provide access control to the work email server to encrypt data and attachments.	• ⁵	•	•		•
Risk-Based Conditional Access with Workspace ONE Intelligence Integration	Utilize Workspace ONE Intelligence risk scores in conditional access decisions.			•		

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INTELLIGENCE AND AUTOMATION²						
Reports	Utilize reports in Workspace ONE UEM.	•	•	•	•	•
Custom Reports ²	Design custom reports with device, application and user data in Workspace ONE Intelligence.	•	•	•		•
Configurable, Historical Dashboards ²	Get complete visibility into your digital workspace with rich visualizations at speed and scale.			•		• ³
App Analytics ²	Measure app adoption and engagement across apps built for employees.			•		• ³
Automation Engine ²	Automate processes and take actions with pre-defined rules based on a rich set of parameters. Integrate with third-party tools that support REST API across your environment.			•		• ³
Digital Employee Experience Management ²	Track digital workspace metrics impacting employee experience; proactively identify issues; perform root cause analysis; and quickly remediate across Windows 10, macOS, iOS and Android. Increase employee engagement and productivity.			•		
Risk Analytics ²	Deliver continuous verification based on machine learning with risk analytics and risk scores from device context and user behavior.			•		
Workspace ONE Trust Network ²	Combine insights from Workspace ONE with integrated security partner solutions—including endpoint detection and response (EDR) solutions, antivirus/malware solutions, mobile threat defense (MTD) solutions, and cloud access security brokers (CASB)—to deliver predictive and automated security in the digital workspace. ⁶			•		

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SECURE APPS AND DATA						
Mobile Email Management [†]	Integrate with email infrastructure to provide access control for ActiveSync clients. Includes support for Office 365, Google Workspace, and Exchange.	•	•	•	•	•
Mobile App Management	Install, track inventory, configure and assign apps—such as internal, public, web and native apps—to users and devices.	•	•	•	•	
Workspace ONE Boxer	Give employees an all-in-one email, calendar, contacts and files experience via this secure, containerized mobile application, with enhanced security and productivity features built in.		•	•		
Workspace ONE Notebook™	Help employees manage and compose notes and tasks via this secure, containerized mobile application. Workspace ONE Notebook integrates seamlessly with Exchange, giving users the power to capture, organize, and share thoughts, ideas, meeting notes, images, handwriting and more.		•	•		
Workspace ONE Cards™	Enable employees to quickly and securely scan business cards and covert them to Exchange contacts via this secure, containerized mobile application.		•	•		
Workspace ONE Web	Give employees frictionless access to intranet sites and web apps via this secure, containerized mobile application. Includes the ability to lock devices into kiosk (single-app) mode.		•	•		

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SECURE APPS AND DATA						
Workspace ONE Content	Enable employees to aggregate, view and mark up files across on-premises and cloud-based file repositories via this secure, containerized mobile application. Includes mobile content management, file editing and annotation while protecting from data loss with cut/copy/paste/open-in restrictions.		•	•		
Workspace ONE Send	Enable the secure pass back and forth of Microsoft Intune-protected Word, Excel or PowerPoint attachments between Office 365 apps and Workspace ONE productivity apps.		•	•		
Workspace ONE Tunnel	Connect apps (VMware or third party) to corporate intranet services with this per-app VPN client app. Requires server-side per-app VPN infrastructure, such as VMware Unified Access Gateway™.		•	•		•
Workspace ONE PIV-D Manager	Enable two-factor authentication through a derived credential client certificate via this secure, containerized mobile application that integrates with major derived credential solution providers.		•	•		
Workspace ONE Software Development Kit (SDK) with DLP Protection	Securely integrate mobile apps with Workspace ONE. Includes all modular components of SDK, such as app containerization, security and DLP, SSO, network tunneling, analytics, privacy and content.	•	•	•	•	
App Wrapping	Add security policies and management capabilities into an app that is already developed.		•	•		

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UNIFIED WORKSPACE						
Workspace ONE Intelligent Hub	Securely access apps and company resources, stay connected with colleagues, and be productive from anywhere and on any device with this cross-platform digital workspace application. Personalize for your employees by configuring with the following Hub services.	•	•	•	•	•
Catalog	Allow employees to view, install, and access configured native, mobile, SaaS and virtual applications with SSO with the catalog Hub service. Curate the catalog by recommending and categorizing applications.	•	•	•	• ⁷	•
People	Allow employees to look up colleagues, view organization charts, view contact card, initiate calls and emails, and view your team at a glance with the people Hub service.	•	•	•		•
Notifications	Engage and communicate with all your employees with the notifications Hub service. Use the notifications builder to create and preview informational and actionable notifications that are delivered to the Workspace ONE Intelligent Hub application. Customers using the Workspace ONE mobile flows service can integrate notifications with third-party business systems.	•	•	•	• ⁸	•
Support	Give employees the ability to self-serve with on-demand access to frequently asked questions, knowledge base articles and more as part of the brandable support section in Workspace ONE Intelligent Hub.	•	•	•	•	•
Branding	Customize the digital workspace experience to reflect your organization's brand.	•	•	•	•	•

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UNIFIED WORKSPACE						
AVA ⁹	Add the automated virtual assistant (AVA) to the Workspace ONE Intelligent Hub application to empower employees with self-service answers to questions, troubleshooting assistance and more. AVA can be integrated with the Workspace ONE mobile flows service to support guided actions on third-party business systems, such as opening a ticket in an ITSM system. Requires an IBM Watson environment.	•	•	•		•
Custom Tab	Pin a website to the navigation bar in Workspace ONE Intelligent Hub, such as a company web portal or intranet site.	•	•	•	•	•
Mobile Flows ⁹	Surface context-based actions and notifications, empowering users to complete tasks across back-end business systems without leaving the Workspace ONE Intelligent Hub or Workspace ONE Boxer applications.			•		
VIRTUAL APPS AND DESKTOPS						
Virtual Apps (Horizon Apps Universal License)	Simplify the management and delivery of virtual apps on premises, in the cloud, or in a hybrid or multi-cloud configuration through a single platform to end users.			•		

		STANDARD EDITION	ADVANCED EDITION	ENTERPRISE EDITION	MDM ESSENTIALS	MODERN MANAGEMENT ESSENTIALS
LICENSES						
Number of Licensed Devices	Maximum number of devices allowed under management or SDK app managed.	Per-Device License: 1 Per-User License: 5	Per-Device License: 1 Per-User License: 5	Per-Device License: 1 Per-User License: 5	Per-Device License: 1 Per-User License: 5	Per-Device License: 1 Per-User License: 5
Workspace ONE Portal Access	Maximum number of devices that may access the Workspace ONE portal through a browser without being managed.	Per-User License: Unlimited	Per-User License: Unlimited	Per-User License: Unlimited	Per-User License: Unlimited	Per-User License: Unlimited

1. Workspace ONE MDM Essentials only supports limited modern desktop management profiles for tablet/kiosk use cases (i.e., S Mode/RTM/IoT). Agent-driven advanced PC management capabilities are not included.
2. Workspace ONE Intelligence is not included in Workspace ONE perpetual on-premises licensing. Perpetual on-premises customers must purchase Workspace ONE Intelligence as an add-on, which is available as a SaaS/hosted service only.
3. Workspace ONE Modern Management Essentials includes limited Workspace ONE Intelligence features for PC management automation (e.g., patching and CVE automation, compliance with Sensors, etc.). Workspace ONE Modern Management Essentials does not include Horizon Apps/VDI and full Workspace ONE Intelligence capabilities, such as Risk Analytics, Digital Employee Experience Management and Workspace ONE Trust Network.
4. When licensing Workspace ONE in a device-license model, the SSO, MFA and Access Control technologies are restricted to only work on managed devices and from managed apps. Organizations looking to enable access to enterprise apps across devices not managed by Workspace ONE UEM (AirWatch) or allowing access to enterprise apps from any web browser must license Workspace ONE in a per-user license model.
5. SEG included in Workspace ONE Standard is limited to native mail clients.
6. Workspace ONE UEM supports legacy MTD integrations using open APIs where independent software vendors (ISVs) have built their apps to leverage these APIs. This is achievable across all editions that include UEM and does not require Workspace ONE Trust Network.
7. SSO for SaaS and virtual apps requires Workspace ONE Access™, which is not included in Workspace ONE MDM Essentials.
8. UEM notifications only. Third-party and actionable notifications with mobile flows require Workspace ONE Access, which is not included in Workspace ONE MDM Essentials.
9. This feature requires hosted Workspace ONE Access and Hub services, and is currently not available for Workspace ONE perpetual on-premises licensing.

For more information on Workspace ONE, please visit vmware.com/products/workspace-one.